WiFi instructions

The service is free and very easy to use. Simply follow the instructions below.

First time users

Please ensure WiFi is turned on within your smartphone, tablet, laptop or other WiFi enabled device. Then choose **'NSW_Health_Guest_CHW'** or **'NSW_Health_Guest_SCH'** (depending on which Hospital you are at) and follow the prompts.

If it is your first time using this service, you will need to either:

1. Register by clicking on the 'First time registration' button and entering your details in the form provided.

or,

2. Sign in via Facebook by clicking on the 'Login with Facebook' button and entering your Facebook account details.

Register

1. Read the terms and conditions and understand that by registering and using the service you agree to and accept them.
2. Click on the 'First time registration' button.
3. Enter the required details. Please ensure these are correct before clicking connect.
4. Upon clicking connect, you will be granted 15 minutes of internet access and sent an email with a validation link.
5. Please click the activation link sent in your email within 15 minutes of registering to validate your account.
6. Validating your account will then provide you 90 days access to the Internet. Once the 90 day access time has elapsed, you will be required to re-register.

Sign in via Facebook

To connect to the Internet via Facebook,

1. Click the 'Login with Facebook' button.
2. When prompted to do so, enter your Facebook login details then login.
3. Please like our Facebook page or click continue. You are now logged in.

Return users

1. Sign in: If you have previously registered and validated your account, simply click on the 'Sign in' button then enter your email address and password.
2. Forgotten Password: If you have forgotten your password please go to forgotten password and enter your email address. A reset link will be sent to your email address. If you are unable to check your email for the password reset link, please call our helpdesk on (Number to be provided by Cubesys) who will be able to reset your password for you.

We hope you enjoy using this service. If you require any further assistance, please email us at wifisupport@cubesys.com.au. The security of your connected device is your responsibility, and we recommend that your firewall and antivirus software is correctly configured and up to date.