

TEMPORARY VISITOR GUIDELINES:

CHANGES DUE TO COVID-19

In response to COVID-19, we have temporarily changed our visitor guidelines to comply with physical distancing guidelines and to safely care for as many children as possible.

- In most areas, two carers are able to visit their child during the day.
- Due to space constraints and the need to maintain physical distancing, only one carer can visit their child at a time in:
 - Emergency Department
 - Outpatient Department
 - Ward C2 North
 - Medical Day Unit
 - Ward C3 West
 - Short Stay Surgical Unit

(In these areas, parent/carers can take turns visiting their child, with a 15 minute overlap, to ensure parents have an opportunity to discuss their child's care).

- Siblings of long stay patients (more than nine days) are welcome to visit at a time pre-arranged with the ward's Nurse Unit Manager
- Although siblings of other patients are unable to physically visit due to space limitations, we encourage virtual visits using platforms like Facetime or WhatsApp. If you need access to a tablet for video conferencing, please speak to your child's Nurse Unit Manager
- ALL visitors will be screened upon entry and must stay home if sick or if they have visited a COVID-19 case location in the last 14 days
- Visitors over the age of 12 need to wear a mask in the Emergency Department or if they have respiratory symptoms
- Hand washing and physical distancing guidelines should be maintained at all times

We know these changes may be challenging. If you have any questions or concerns, please speak to your child's Nurse Unit Manager or health care team.

Thank you for your patience and understanding, as we work hard to keep everyone safe.



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