

# TEMPORARY VISITOR GUIDELINES:

## CHANGES DUE TO COVID-19

In response to COVID-19, we have temporarily changed our visitor guidelines to comply with physical distancing guidelines and to safely care for as many children as possible.

- Only one parent/carer can visit their child per day.
- In most areas, two parents/carers can accompany their child upon admission and discharge for 15 minutes. A 15 minute 'handover' period is also supported while the child is in hospital, to allow parents/carers to discuss their child's care. To find out more, please speak to your child's health care team.
- Unfortunately, siblings are not able to visit at this time. We encourage virtual visits using platforms like Facetime or WhatsApp. If you need access to a tablet for video conferencing, please speak to your child's Nurse Unit Manager.
- All visitors will be screened upon entry and must stay home if sick or if they have visited a COVID-19 case location.
- All visitors over the age of 12 need to wear a mask in all areas of the hospital.
- Hand washing and physical distancing guidelines should be maintained at all times, to help protect vulnerable patients and families.

We know these changes may be challenging. If you have any questions or concerns, please speak to your child's Nurse Unit Manager or health care team.

**Thank you for your patience and understanding, as we work hard to keep everyone safe.**



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