Task Force on Health Promotion for Children and Adolescents in and by Hospitals and Health Services

Self-evaluation Model and Tool on the Respect of Children’s Rights in Hospital

Local Report

The aim of the Local Report is to both report the results and main findings of the implementation of the Self-evaluation tool; and to provide information on the next steps towards the implementation of the model, i.e. has the tool led to the preparation of standards, indicators, policy or projects for the near future?

The Local Report is divided into 4 sections:
- Section 1. General information aims to provide general information about the hospital, the leader of the implementation of the Self-evaluation model and tool in the hospital, information about the team and the process of implementation.
- Section 2. Main findings aims to provide information on the results of the discussions for each of the rights identified in the Self-evaluation tool. This section should demonstrate how each of the rights is respected in the hospital, what are the gaps and strong points; and what were the emerging discussion points and suggestions for future action.
- Section 3. Overall result/impact aims to provide information on the overall results and impact, which the implementation of the Self-evaluation tool has had. This section should also provide information on future steps towards the improvement of the respect of children’s rights in hospital.
- Section 4. Usefulness of the Self-evaluation Tool aims to provide detailed information on the usefulness of the Self-evaluation tool in assessing the respect of children’s rights in hospital and suggestions towards its future improvement.

The Task Force would be interesting to receive your results. Please send the filled in Local Report to: Ana Isabel F. Guerreiro at a.guerreiro@meyer.it or to Fabrizio Simonelli at f.simonelli@meyer.it

You may also contact us for additional information, or visit the websites: http://who.collaboratingcentre.meyer.it/ or http://www.healthpromotinghospitals.org/

Thank you!
1. General information

In this first section of the Report please provide general information related to the hospital, the delegated team responsible for the self-evaluation process/implementation of the tool and other introduction questions:

1.1. Name and address of the hospital:

1.2. Name of the Departments/Services where the tool was implemented:

1.3. Name and email address of the person in charge of filling out the local report:

1.4. Date of completion of the Local Report:

1.5. Who was responsible for leading the process of implementation of the tool in the hospital (please select accordingly):

   - Parent/Family Council
   - Youth Forum/Association
   - Task Force HPH-CA Member
   - Hospital Management/Direction
   - Head of Department
   - Ombudsman for Children
   - Other Please specify

1.6. Who was the delegated team responsible for implementing the tool, composed of:

   - Children Please specify age group
   - Parents/caregivers
   - Task Force HPH-CA Member
   - Head of Department
   - Chief Doctor
   - Chief Nurse
   - Patients’ Association
   - Other Civil Society Association
   - Ombudsman for Children
   - Other Please specify

1.7. What was the total number of participants in the discussion:

1.8. How many times did the team meet:

1.9. What was the duration of the process of implementation of the Tool (from the acceptance of the hospital to take part in the process up to the completion of the Local Report)?

   - 1 month
   - 2 months
   - 3 months
   - 4 months
1.10. Has the hospital adopted a Charter on Children’s Rights in Hospital, in line with the Convention on the Rights of the Child?
- Yes ☐
- No ☐
- If yes, please indicate when it was adopted and submit a copy of the Charter

1.11. Is the Charter accessible in print and displayed in all wards/services?
- Yes ☐
- No ☐
- If yes, please provide an estimated percentage of accessibility

1.12. Was a child version of the tool adopted by the hospital to enable the participation of younger children?
- Yes ☐
- No ☐
- If yes, please indicate whether it was useful?

1.13. Are there any lessons learnt in relation to the implementation of the tool in your hospital/department?
- Yes ☐
- No ☐
- If yes, please give examples
2. Main findings

In this section of the Report, please provide information on the main findings of the self-evaluation process/implementation of the Self-evaluation Tool carried out in your hospital or department.

AREA 1. Right to the highest attainable standard of health care.

Right 1.1. Children’s health care provision should take into consideration all dimensions of health, including physical, mental, social, cultural and spiritual.

1.1.1. What was the overall evaluation of the respect of this right in the hospital:

- Significantly achieved ☐
- Meaningful progress ☐
- Slightly considered ☐
- Completely unconsidered ☐

1.1.2. Please describe the main results of the discussion in relation to:

1.1.2.1. The strong points identified in the hospital regarding the respect of this right.

1.1.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.

1.1.2.3. The diverging opinions in the team regarding the respect of this right.

1.1.3. Were there any standards suggested in relation to the right?

- Yes ☐
- No ☐

If yes, please specify which

1.1.4. Were there any future actions suggested in relation to the right?

- Yes ☐
- No ☐

If yes, please specify which

1.1.5. Is there anything else you would like to tell us in relation to this right?
Right 1.2. Children have the right to access health services without ethnic, racial, class, religious, gender, age, sexual orientation, disability, language, cultural and social discrimination.

1.2.1. What was the overall evaluation of the respect of this right in the hospital:

- Significantly achieved
- Meaningful progress
- Slightly considered
- Completely unconsidered

1.2.2. Please describe the main results of the discussion in relation to:

1.2.2.1. The strong points identified in the hospital regarding the respect of this right.

1.2.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.

1.2.2.3. The diverging opinions in the team regarding the respect of this right.

1.2.3. Were there any standards suggested in relation to the right?

- Yes
- No

If yes, please specify which

1.2.4. Were there any future actions suggested in relation to the right?

- Yes
- No

If yes, please specify which

1.2.5. Is there anything else you would like to tell us in relation to this right?
Right 1.3. **Children shall be admitted to the hospital only if the care they require cannot be equally well provided and effective at home or on a day basis.**

1.3.1. What was the overall evaluation of the respect of this right in the hospital:

- Significantly achieved [ ]
- Meaningful progress [ ]
- Slightly considered [ ]
- Completely unconsidered [ ]

1.3.2. Please describe the main results of the discussion in relation to:

   1.3.2.1. The strong points identified in the hospital regarding the respect of this right.

   1.3.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.

   1.3.2.3. The diverging opinions in the team regarding the respect of this right.

1.3.3. Were there any standards suggested in relation to the right?

   - Yes [ ]
   - No [ ]

   If yes, please specify which

1.3.4. Were there any future actions suggested in relation to the right?

   - Yes [ ]
   - No [ ]

   If yes, please specify which

1.3.5. Is there anything else you would like to tell us in relation to this right?
Right 1.4. Children have the right to have full opportunity for play, rest, leisure, recreation and education suited to their age and condition and to be in an environment designed, furnished, staffed and equipped to meet their needs.

1.4.1. What was the overall evaluation of the respect of this right in the hospital:

- Significantly achieved □
- Meaningful progress □
- Slightly considered □
- Completely unconsidered □

1.4.2. Please describe the main results of the discussion in relation to:

1.4.2.1. The strong points identified in the hospital regarding the respect of this right.

1.4.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.

1.4.2.3. The diverging opinions in the team regarding the respect of this right.

1.4.3. Were there any standards suggested in relation to the right?

- Yes □
- No □

If yes, please specify which

1.4.4. Were there any future actions suggested in relation to the right?

- Yes □
- No □

If yes, please specify which

1.4.5. Is there anything else you would like to tell us in relation to this right?
AREA 2. Right to information and participation in all decisions involving their health care.

Right 2.1. Children have the right to be informed in a manner appropriate to their age, developmental level and understanding.

2.1.1. What was the overall evaluation of the respect of this right in the hospital:

- Significantly achieved □
- Meaningful progress □
- Slightly considered □
- Completely unconsidered □

2.1.2. Please describe the main results of the discussion in relation to:

2.1.2.1. The strong points identified in the hospital regarding the respect of this right.

2.1.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.

2.1.2.3. The diverging opinions in the team regarding the respect of this right.

2.1.3. Were there any standards suggested in relation to the right?

- Yes □
- No □

If yes, please specify which

2.1.4. Were there any future actions suggested in relation to the right?

- Yes □
- No □

If yes, please specify which

2.1.5. Is there anything else you would like to tell us in relation to this right?
Right 2.2. Children have the right to express freely their opinions on any issue that involves them and the right to be heard and to be taken into consideration in a way consistent with their age and maturity.

2.2.1. What was the overall evaluation of the respect of this right in the hospital:

- Significantly achieved □
- Meaningful progress □
- Slightly considered □
- Completely unconsidered □

2.2.2. Please describe the main results of the discussion in relation to:

2.2.2.1. The strong points identified in the hospital regarding the respect of this right.

2.2.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.

2.2.2.3. The diverging opinions in the team regarding the respect of this right.

2.2.3. Were there any standards suggested in relation to the right?

- Yes □
- No □

If yes, please specify which

2.2.4. Were there any future actions suggested in relation to the right?

- Yes □
- No □

If yes, please specify which

2.2.5. Is there anything else you would like to tell us in relation to this right?
AREA 3. Right to protection from all forms of violence.

Right 3.1. Children have the right to be protected from all forms of physical or mental violence, injury or abuse, neglect or negligent treatment, maltreatment or exploitation, including sexual abuse.

3.1.1. What was the overall evaluation of the respect of this right in the hospital:

- Significantly achieved □
- Meaningful progress □
- Slightly considered □
- Completely unconsidered □

3.1.2. Please describe the main results of the discussion in relation to:

3.1.2.1. The strong points identified in the hospital regarding the respect of this right.

3.1.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.

3.1.2.3. The diverging opinions in the team regarding the respect of this right.

3.1.3. Were there any standards suggested in relation to the right?

- Yes □
- No □

If yes, please specify which

3.1.4. Were there any future actions suggested in relation to the right?

- Yes □
- No □

If yes, please specify which

3.1.5. Is there anything else you would like to tell us in relation to this right?
Right 3.2. Children have the right not to be separated from their parents/guardians/caregivers against their will during their stay in hospital.

3.2.1. What was the overall evaluation of the respect of this right in the hospital:

- Significantly achieved ☐
- Meaningful progress ☐
- Slightly considered ☐
- Completely unconsidered ☐

3.2.2. Please describe the main results of the discussion in relation to:

3.2.2.1. The strong points identified in the hospital regarding the respect of this right.

3.2.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.

3.2.2.3. The diverging opinions in the team regarding the respect of this right.

3.2.3. Were there any standards suggested in relation to the right?

- Yes ☐
- No ☐

If yes, please specify which

3.2.4. Were there any future actions suggested in relation to the right?

- Yes ☐
- No ☐

If yes, please specify which

3.2.5. Is there anything else you would like to tell us in relation to this right?
Right 3.3. Children have the right to privacy.

3.3.1. What was the overall evaluation of the respect of this right in the hospital:

- Significantly achieved □
- Meaningful progress □
- Slightly considered □
- Completely unconsidered □

3.3.2. Please describe the main results of the discussion in relation to:

3.3.2.1. The strong points identified in the hospital regarding the respect of this right.

3.3.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.

3.3.2.3. The diverging opinions in the team regarding the respect of this right.

3.3.3. Were there any standards suggested in relation to the right?

- Yes □
- No □

If yes, please specify which

3.3.4. Were there any future actions suggested in relation to the right?

- Yes □
- No □

If yes, please specify which

3.3.5. Is there anything else you would like to tell us in relation to this right?
Right 3.4. Children have the right to a dignified death.

3.4.1. What was the overall evaluation of the respect of this right in the hospital:
- Significantly achieved
- Meaningful progress
- Slightly considered
- Completely unconsidered

3.4.2. Please describe the main results of the discussion in relation to:

3.4.2.1. The strong points identified in the hospital regarding the respect of this right.
3.4.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.
3.4.2.3. The diverging opinions in the team regarding the respect of this right.

3.4.3. Were there any standards suggested in relation to the right?
- Yes
- No

If yes, please specify which

3.4.4. Were there any future actions suggested in relation to the right?
- Yes
- No

If yes, please specify which

3.4.5. Is there anything else you would like to tell us in relation to this right?
Right 3.5. Children have the right not to feel pain.

3.5.1. What was the overall evaluation of the respect of this right in the hospital:
- Significantly achieved
- Meaningful progress
- Slightly considered
- Completely unconsidered

3.5.2. Please describe the main results of the discussion in relation to:

3.5.2.1. The strong points identified in the hospital regarding the respect of this right.

3.5.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.

3.5.2.3. The diverging opinions in the team regarding the respect of this right.

3.5.3. Were there any standards suggested in relation to the right?
- Yes
- No

If yes, please specify which

3.5.4. Were there any future actions suggested in relation to the right?
- Yes
- No

If yes, please specify which

3.5.5. Is there anything else you would like to tell us in relation to this right?
Right 3.6. Children have the right not to be submitted to clinical research or experimentation projects and to have the possibility to withdraw during the process of research.

3.6.1. What was the overall evaluation of the respect of this right in the hospital:

- Significantly achieved
- Meaningful progress
- Slightly considered
- Completely unconsidered

3.6.2. Please describe the main results of the discussion in relation to:

3.6.2.1. The strong points identified in the hospital regarding the respect of this right.

3.6.2.2. The areas in need of improvement identified in the hospital regarding the respect of this right.

3.6.2.3. The diverging opinions in the team regarding the respect of this right.

3.6.3. Were there any standards suggested in relation to the right?

- Yes
- No

If yes, please specify which

3.6.4. Were there any future actions suggested in relation to the right?

- Yes
- No

If yes, please specify which

3.6.5. Is there anything else you would like to tell us in relation to this right?
3. Overall result/impact

In this section of the Report, please provide information on the overall results and impact of implementing the Self-evaluation tool in the hospital/department.

3.1. Have there been any decisions regarding the next steps (i.e. actions, projects and policies) to take towards the improvement of the respect of children's rights in hospital, in relation to:

3.1.1 Specific rights identified in the Self-evaluation Model and Tool Please give examples

3.1.2 Child Participation Please give examples
3.1.3 Capacity Building and Communication Please give examples
3.1.4 Standards and Scientific Debate Please give examples
3.1.5 Other Please specify
4. Usefulness of the Self-evaluation Tool

In this section of the Report, please provide information on the usefulness of the tool and suggestions on how to improve it.

4.1. Did participants find the tool a useful mechanism for assessing the respect of children’s rights in hospital?
   - Overall, yes □
   - Overall, no □
   - There were mixed feelings about it □

4.2. Was the tool useful to plan improvement of hospital activities towards the respect of children’s rights in hospital?
   - Yes □
   - No □
   - Other □ Please specify

4.3. Was the tool useful in initiating discussion on children’s rights in hospital?
   - Yes □
   - No □
   - Discussion on children’s rights is a common practice in the hospital □
   - Although we discuss children’s rights regularly, we found new inputs □

4.4. Was the tool useful in raising awareness about children’s rights amongst the health staff?
   - Yes □
   - No □
   - It is difficult to say □

4.5. Was the tool useful in raising awareness about children’s rights amongst children themselves and their parents/caregivers?
   - Yes □
   - No □
   - It is difficult to say □

4.6. Was the tool useful in increasing the participation of children and caregivers in the processes affecting them?
   - Overall, yes □
   - Overall, no □
   - We already have a strong tradition of child and family participation □

4.7. Was the electronic format (working template) useful?
   - Yes □
   - No □
   - Other □ Please specify

4.8. Would a child-friendly version be useful?
- Yes □
- No □
- Other □ Please specify

4.10. Would you like to give any other comments or suggestions to improve the tool?

Thank you for your time!