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## **DIPLOMA PROGRAM BUILDING CAPABILITY IN NSW HEALTH SYSTEM**

Doctors at The Children's Hospital at Westmead have been recognised for their commitment to improving patient care in NSW after creating a new model of care to treat mental health patients who present to Emergency.

The project, entitled the Kids Acute Liaison in Mental Health (KALM) project, was awarded a diploma of project management from the Agency for Clinical Innovation (ACI) Centre for Healthcare Redesign Diploma Program for its innovative approach to mental health care.

The project established a clear pathway and guideline for all Mental Health presentations to the Hospital's Emergency Department, helping to improve collaboration between Emergency and Psychological Medicine and ensuring patient care was always the prime focus.

ACI Chief Executive Dr Nigel Lyons said that the nine projects across seven local health districts and specialty health networks were examples of how the NSW health system is investing in healthcare staff to lead innovation across the system.

"This award recognises healthcare staff for the skills, confidence and capability they have developed to benefit patients in their local hospitals and communities," said Dr Lyons.

"Redesign graduates are critical to the ongoing transformation of healthcare delivery in NSW and should be commended for their passion and commitment to improving care in their local communities."

The ACI Centre for Healthcare Redesign Diploma Program supports local healthcare staff to identify, design and deliver better ways to care for patients and carers. Networking, shared learning and working collaboratively with patients and clinicians to improve healthcare are a strong focus of the course.

To date, the program has seen more than 300 improvement leaders developed across a range of NSW metropolitan, rural and statewide health services.

For more information about the Kids Acute Liaison in Mental Health (KALM) project visit:  
<http://www.archi.net.au/our-services/innovations/kalm>

For more information on the ACI Centre for Healthcare Redesign Diploma Program visit:  
[www.aci.health.nsw.gov.au/centre-for-healthcare-redesign](http://www.aci.health.nsw.gov.au/centre-for-healthcare-redesign)

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